



**CARE CALL
4 YOU**

Enhance and Maintain Independence

Regularly scheduled phone calls from our team of healthcare professionals that enhance care, helps ensure safety and holistic wellbeing and provides loved ones with ongoing updates.



What is Care Call 4 You?

- ✓ Regularly scheduled phone calls that enhance care.
- ✓ Consistent point of contact to build a trusting relationship.
- ✓ Connection and engagement with a healthcare professional.
- ✓ Call summaries delivered to designated contacts.

Why Choose Care Call 4 You?

Our trained team of healthcare professionals nurtures an ongoing connection with each individual. Through getting to know them and their habits, preferences, life events and care plan, we conduct regular personalized and appropriate check-ins.

The post call summary is a powerful tool to keep everyone informed of the health and well-being of your loved one.

Safety & Wellness for Them

Peace of Mind for You



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Effective Responses to Concerns and Emergencies

When a non-emergent concern or health issue arises, our team of healthcare professionals will inform your loved one's designated contacts or agency. In case of an emergency, they will connect with local responders and notify emergency contacts or the agency about the situation and actions taken. If the healthcare professional can't reach your loved one after three attempts, designated contacts will be alerted to ensure their safety.



Client Experiences :

- “The client said she was hot. It was during the heat wave in July. Upon further inquiry, the client had turned off the central air conditioner due to perceived high electric bills. When the family heard, they immediately got involved.”
- “The client told me home care was okay, but she was kind of down because she hadn't talked to her son in three weeks and he hadn't been responding to her messages. I encouraged her to stay strong, but it was taking a toll on her. I let her son know, and he called her to talk. The next time we spoke, she was doing much better, and she let me know she had decided to talk to a therapist about the things that have been weighing on her.”
- “It has been a wonderful experience having someone to talk to like my care call specialist, they made the experience very comfortable.”
- “My mother is not as mobile or social as she used to be, so it is good to know that there is someone else reaching out to her. I like the fact that the same person is talking to her so my mother becomes comfortable discussing possible issues. I enjoy getting the call summaries during my busy workday as it is hard for me to call her during this time.”

Who Will Benefit From Care Call 4 You?

- ✓ Individuals who would benefit from regular check-ins and monitoring of their well-being.
- ✓ Individuals who are often alone and have feelings of loneliness.
- ✓ Individuals with family who work during the day or do not live close by and are concerned about the senior's well-being during the day.



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