

# VetAssist<sup>®</sup> Program

*We Change Lives*

## We have referred you to the VetAssist Program

### Why were you referred?

The VetAssist Program helps eligible wartime veterans and surviving spouses, who meet certain medical and financial requirements, apply for the VA Pension with VA Aid & Attendance. This benefit is designed to help those who require assistance with activities of daily living.

#### What is the Aid and Attendance Pension?

The Veterans Benefits Administration, a branch of the VA, offers tax-free, monthly monetary payments to certain wartime veterans with financial need, and their survivors.

*Based on our discussion, we believe you may meet the program eligibility requirements.*

### The VetAssist Program Difference

Aid and Attendance is a life-changing benefit, but it is not easy to receive alone.  
VetAssist will be there every step of the way.

- ✓ The benefit of over 20 years experience to help you accurately submit your application to the VA
- ✓ Expertise in obtaining military and other records required by the VA
- ✓ Funding to pay for home care NOW, while the VA reviews and processes your application
- ✓ Continuing client services both before and after VA entitlement
- ✓ Continuity of care to help you remain in your home
- ✓ Accredited with the Better Business Bureau and won the BBB Torch Award for Ethics in 2017.

**Our home care agency is proud to be a VetAssist network provider.**

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Exclusive to the **VETERANS HOME CARE** Family

## What can you expect?

Within the next week, you will receive a call from a VetAssist enrollment specialist located at their National Headquarters in St. Louis, MO with a 314 area code.

Due to the program requirements, the enrollment specialist may ask you personal questions regarding your military service, medical need and financial conditions to determine your eligibility.

*Please know this information is kept private and confidential and is necessary to determine if you or your loved one is eligible for the program.*

A VetAssist Program specialist may also reach out via text or email if they have difficulty reaching you by phone. You can return their call at 888-314-6075, Monday - Friday from 8am to 5pm CST.

## During the call:

If possible and to expediate the process, please have the following documents available when you speak to the enrollment specialist:

- ✓ Military discharge document or DD214 form
- ✓ Current financial documents
  - Social security letter
  - Bank statements - for all accounts
  - Pension statement
  - Statements for any other type of assets (IRA, CD, or other)
- ✓ For surviving spouses ONLY:
  - Marriage and Death certificates



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[www.veteranshomecare.com](http://www.veteranshomecare.com)

11975 Westline Industrial Drive, St. Louis, Missouri 63146  
National Referral Line: 888-314-6075

