



HomeAssist

by

VH

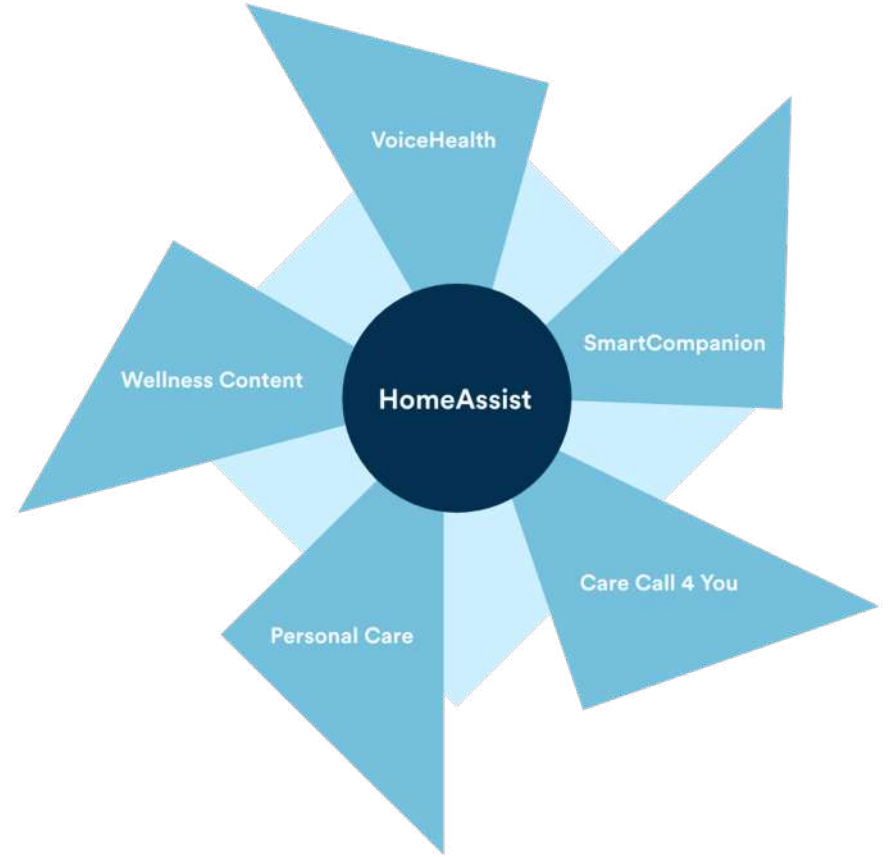
CARE

AFFORDABLE HOME CARE SOLUTIONS

HomeAssist was **designed for families** that cannot afford the rising costs of traditional home care.



HomeAssist bundles its proprietary technology with 20 years of care coordination experience. Combined we make in-home care more efficient, effective, and accountable.





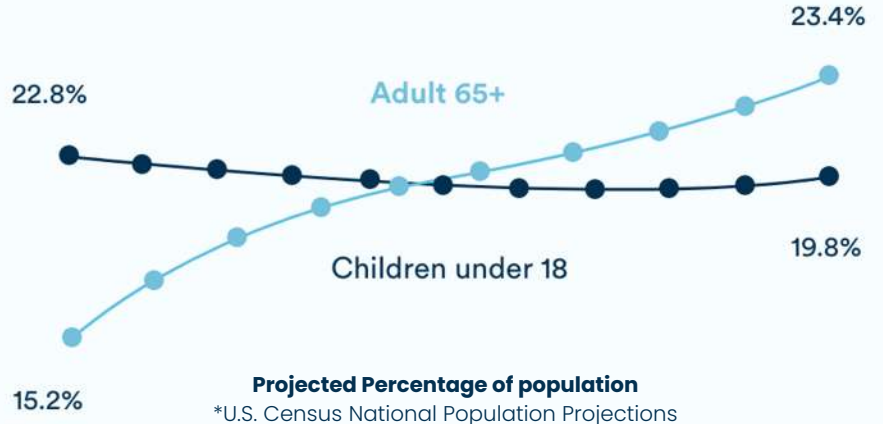
Why did we need to create HomeAssist for the industry?

Industry faced many challenges in 2021



- Seniors prefer to stay in their homes
- Senior population grows without a family member to provide care
- HomeAssist will reduce the risk for seniors by providing a well rounded care plan of coverage.

For the First Time in U.S. History Older Adults Are Projected to Outnumber Children by 2034

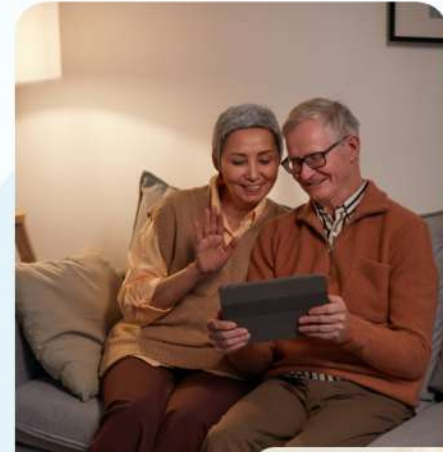


What will HomeAssist do for the industry?

Reimagined Home Care

- Provide the senior with better health outcomes with coverage at an early stage to improve overall care
- Provide the senior with a solution for the high expense of home care
- Provide the senior with a solution for the caregiver shortage
- We keep your loved one home with a combination of:

In Home Care + Remote Access to Interactive Clinical Assistance





HomeAssist Care Plan



- In person care for *ADL & IADL assistance
 - *ADL's – hands on care in home care*
 - *ADL's– supportive care such as groceries/pharmacy shopping*
- Remote care coordination & client monitoring to add clinician oversight and early intervention
- 24/7 emergency response coverage
- Care Call 4 You – Personal clinician calls to ensure safety and wellness
- VoiceHealth – remote therapeutic monitoring

Home care visits provided by network provider or your chosen caregiver

Provide in person ADL & IADL assistance (2X or more per week)

Essential visits: nutrition, personal hygiene, transfers, dressing, medication reminders, light housekeeping, laundry and more...





Remote Caregiving

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AFFORDABLE HOME CARE SOLUTIONS

Just use your voice!



Combines Hands on Care with Remote Care

Caregiver for In Home Needs

- Excellent caregivers from network providers
- Caregiver with support of remote clinician

Smart Companion – Alexa Technology

- No technical skills needed – voice activated
- Supports the individual 24/7
- Military Grade Encryption – Prevents robo calls or solicitations (anonymity/privacy)

Remote Clinician Support

- Clinician calls two or more calls each week
- Proprietary Software - asks individually tailored questions daily
- Clinician monitors data submitted and intervenes when needed



Voice activated 24/7 emergency response device

Hands free phone and video calling

Two-way intercom

Privacy protection

Plug and play ready with connectivity

Entertainment and skills of an "Alexa"

and a whole lot more ...



- Voicehealth was created to provide an extra layer of protection using personalized data to monitor client safety and wellness when you can't be there.
- Voicehealth is a program that utilizes our patented voice-activated, hands free 24/7 emergency response system to ask you individualized questions each morning that are relevant to your health and well being.
- Question responses are sent to your chosen contacts to keep them informed.
- Question responses are also monitored by a clinician who will follow up with you &/or your contacts when a change or concern arises.
- Voicehealth is an excellent program to assist your loved one to stay home with remote therapeutic monitoring.



- To start, a nurse from our care team will talk with the client and the designated contacts to learn about the health history and activities of the client.
- Questions are then built into the system. Once established, the client would ask Alexa each day “Alexa, open Voice Health”, they would give their client ID and the system would ask each question and the client would answer each question.
- The responses to each question are loaded into the voicehealth portal.
- The Voicehealth system sends your contacts and our clinicians an alert if variations or changes are reported. Notifications can be directed to caregivers & agency personnel.
- A clinician from our team will be reviewing all responses. If any fluctuations or concerns are noted a clinician will reach out to the client &/or designated contacts.



Safety and Wellness Calls

- A compassionate clinical specialist will call and speak with your loved one (at least twice per week).
- A call summary will be shared with the designated contacts (this may include an agency) designated in advance.
- If a concern or health issue is identified, your care call specialist will ensure one of the contacts &/or agency has seen the alert and is responding to the concern.
- If an emergency situation is reported while on the call we will remain on the line and patch in your local emergency responders.



Safety and Wellness Calls

- If you were having an emergency, whether we called 911 or not, we will work to reach your contact or agency to alert them on what you were experiencing and what steps were taken.
- If your care call clinical specialist cannot reach the intended client, they will try 3 times. If we do not reach them after the 3rd attempt, we will alert the designated contact to the concer to make sure the client is safe.



VH Care team will be available to communicate with clients, caregivers or contacts.

VHC team member will assist with tasks that can be completed remotely, such as:

- Making appointments with a doctor
- Arrange for delivery of needed essential items
- Assistance with contacting family



Wellness Content



Safety and Wellness Videos



Caregiver Training Videos

Caregiving training content and easy videos to assist with in home care giving.



CNA Duties



Preventing Patient Falls



Understanding Activities of Daily Living



Homecare Caregiver Duties



Hand Washing Best Practice



Tips on Meal Preparing for Seniors



A Caregiver Training Guide to Sundowning



Turning a Patient in Bed



Our home care partner network is world class and with over **4,000 partners nationwide**, HomeAssist can help no matter where you live.



Partner Network





Who are we?

Veterans Home Care

"FAMILY OF COMPANIES"

Who do we contact?

Evan Kaltman

Chief Revenue Officer

ekaltman@veteranshomecare.com

(201) 780-8940



VetAssist®

Exclusive to the VETERANS HOME CARE Family



- 125 employees nationwide
- We've spent the last 20 years helping Veterans and surviving spouses get access to in home care through VA benefits they didn't know about
- Today, we help all seniors to live home safely